

PL-MSA-001 Integrated Management System Policy

The companies comprising the group have established the following scope for their Integrated Management System, considering the organizational context, the requirements of interested parties, as well as the products and services offered:

- Commercialization, design, development, implementation, maintenance, and support of software applications.
- Provision of electronic voting solution services based on the Electronic Single Ballot (BUE) system.
- Provision of services for the execution of electoral processes.
- Provision of provisional scrutiny solution services (Turing) and internet voting.

Organizational Responsibility Regarding Data Privacy

In matters of information security and personal data privacy, the organization acts primarily as a **Controller** regarding the personal data it manages within the framework of its internal processes and relationships with clients, suppliers, and employees; and as a **Processor** when it administers personal data on behalf of electoral bodies or other contracting entities, following the instructions of said controllers.

This Integrated Policy aims to:

- Comply with the requirements of Clients, Suppliers, and those related to information security and privacy, with applicable legal and regulatory requirements, and with any other requirement that the organization deems necessary.
- Provide safe and healthy working conditions for people, reinforcing the prevention of work-related injuries and health deterioration.
- Preserve the confidentiality, integrity, privacy, and availability of Information.

- Implement continuous improvement in all aspects of the Integrated Management System: Quality, Information Security and Privacy, Occupational Health and Safety, and Risk Management.
- Determine and take action on the expectations of interested parties that may affect Client satisfaction.
- Establish an organizational culture based on trust and integrity.
- Foster a commitment to the Integrated Management System throughout the organization.
- Inspire, encourage, and recognize the contribution of individuals at all levels of the organization.
- Promote among all persons in the organization an understanding of the importance of their individual contribution to the Integrated Management System and compliance with applicable requirements.
- Promote the management of risks that may affect the results of the Integrated Management System across all processes and levels of Grupo MSA S.A., identifying, analyzing, evaluating, and treating each of these that could harm the organization, considering them fundamental for improving the Management System as a mechanism for continuous improvement.
- Take risk management into consideration when making strategic decisions.
- Protect information assets critical to the organization.
- Emphasize awareness and training for all personnel in Information Security and Privacy and anti-bribery topics.
- Conduct our activities focused on environmental protection and pollution prevention.
- Actively manage relationships with Clients, Suppliers, and other interested parties to achieve the sustained success of Grupo MSA S.A.
- Guarantee the allocation of necessary resources to implement and maintain the Documentation Management System.
- Act ethically and implement responsible practices.
- Prevent, detect, and address any form of bribery and prohibit the offering, receiving, or soliciting of such, whether directly or indirectly.
- Provide secure and confidential channels for reporting potential bribery.
- Perform due diligence assessments on transactions, business partners, and third parties.

- Identify specific roles within the organization responsible for implementing and maintaining the Anti-Bribery System.
- Establish a zero-tolerance policy toward bribery in all organizational activities.
- Comply with applicable environmental legislation.
- Prevent pollution and reduce the environmental impact of our activities.
- Use resources efficiently and properly manage waste, especially electronic waste.
- Promote continuous improvement and environmental awareness among all personnel.

To this end, Management commits to communicating this Policy to all persons in the organization, guaranteeing its understanding and application, making it available to all relevant interested parties, providing the necessary resources for its implementation and compliance, updating it periodically based on external and internal changes, and aligning it with the strategic objectives and mission of the organization.

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