



## City of Madrid (Spain)

### For an Active Citizenship

#### Description

The City Council of Madrid implemented ScytI's secure e-voting platform to carry out a series of multi-channel citizen consultations in different districts of Madrid on several local issues. The first e-consultation took place in 2004 and was one of the largest carried out in Europe to date, involving about 135,000 citizens from the central district of Madrid.

After the first consultation, the City Council has used periodically the system to perform different e-participation processes; and since then more than 23 binding consultations involving near 3M people have been carried out. The results are being highly satisfactory for the Council as the use of technology has increased the participation rates up to 146%.

#### Objectives

The objective of the City Council of Madrid was to increase the participation of the citizens in the local referendums and consultations as well as involving more the citizens in the city's decisions concerning their districts.

#### Characteristics

ScytI has supplied the e-voting technology to the City Council of Madrid for all the 23 referendums and local consultations carried out so far. This e-voting technology allowed citizens to (i) vote on local issues from any computer connected to the internet, and (ii) vote on local issues using the voting terminals provided at polling stations. As for the later, citizens were also given the option of casting their opinions on paper ballots.

#### Testimony

*"We needed to ensure that the Madrid Participa project ran smoothly. ScytI was the obvious partner of choice. The pilot was a great success both from a technology aspect and the confidence created by both our citizens and the government in this new way to participate and vote."*

**Alejandro Arranz** - Innovation and IT area manager of City Council of Madrid - Spain

